



Superior Court of California County of Orange *News Release*

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New Case Management System for Family and Juvenile Cases – Revised

Santa Ana, Calif. – This week the Orange County Superior Court successfully launched the use of a new case management system to manage family and juvenile cases. It is the latest step in the ongoing effort of the Superior Court to move to an all-electronic court record that provides better service to litigants and the public at reduced public cost. All-electronic court records are already in use for traffic, criminal, civil, probate, and mental health cases and, as a result, the Court has reaped vast rewards in organizational strengths and efficiencies.

The new system eliminates the use of paper files, automates several functions that have been done manually, allows many people to see the electronic file at the same time, and eliminates the need for a separate payment processing system which required duplicate data entry. Also, minutes entered by the courtroom clerk can be generated more expeditiously. As the implementation continues it will also allow documents filed by justice partners, such as the District Attorney's Office and Social Services Agency, and lawyers to be filed electronically.

The implementation was a multi-year effort, linking business processes with system architecture, involving court staff from many disciplines and coordination with justice partners. "I would like to thank our team of subject matter experts and staff from Operations, Finance, and Court Technology Services for their excellent and thorough efforts in implementing this new system. It gives court staff and judges an effective tool for providing improved services to litigants, lawyers, and the public," said Alan Carlson, CEO of the Orange County Superior Court.

In October 2013 the Court selected Tyler Technologies' Odyssey case management system to replace an outdated system that was nearing the end of its useful life. Orange joins other California trial courts, including San Diego, Monterey, Napa, Santa Clara, Fresno, San Luis Obispo, Kings, Santa Barbara, and Merced counties, that purchased the Tyler system using a Master Services Agreement that gives California's Superior Courts the ability to purchase the Odyssey integrated system at favorable pre-negotiated terms, conditions, and pricing.

Information about existing cases was converted from the old system to maintain the continuity of the records. The conversion included:

- Over 1.1 million cases;
- Over 4.5 million parties and attorneys;
- Almost 11.7 million documents; and
- Almost 32 million case events.