

Confidential ADR Program Evaluation – Counsel

SUPERIOR COURT OF CALIFORNIA COUNTY OF ORANGE

Please return completed Evaluation to:

Superior Court of California, County of Orange
Attn: Al Glover
700 Civic Center Drive West, D-100
P.O. Box 838
Santa Ana, California 92702-0838

In accordance with the Alternative Dispute Resolution (ADR) Program Guidelines, please submit evaluation by mail or fax within 15 days of completion of the ADR process. Telephone: (714) 834-5309 Fax: (714) 834-4313

ADR staff and Committees use this **confidential** information to assess the ADR Program's impact on the court, to track quality, to provide feedback to neutrals and to inform our decisions regarding redesign of program procedures. Other staff and trial judges do not see specific evaluations.

Neutral: _____ Date(s) of Session(s): _____

1. I am Plaintiff's Attorney Defendant's Attorney Other: _____

I participated in an ADR session: Mediation Neutral Evaluation

2. Agreement reached? Yes No Partial

3. If the case resolved, how much of a factor was the neutral in settlement of the case?

Not at all	Not much	Some	Very Much

4. Approximate total number of:

Hours: _____ Sessions: _____ Follow-Up Calls: _____

5. Indicate at what phase the ADR session(s) occurred (indicate if more than one):

Before filing Within 4 months of filing
 After some discovery After significant discovery
 Trial was imminent Other: _____

6. Which of the following court events were avoided because of the ADR session?

Discovery Motion(s) Number: _____ Summary Judgment/Adjudication Motion Trial
 Deposition(s) Number: _____ Pretrial Conference Other
 Case Management Conference Judicial Settlement Conference

7. In your opinion, ADR: Reduced court time Increased court time

Please estimate the number of days court time was reduced/increased as a result of the parties going to ADR (Consider the decrease/increase in the number of court days relative to motions, settlement conferences and trial.)

1-2 days 3-5 days 6-10 days 11-20 days more than 20 days

8. In your opinion, ADR: Increased Decreased the litigant's costs by \$ _____

9. Please indicate which, if any, of the following occurred during the ADR Session. (Please check all that apply):

Communication between the parties was improved. Parties came away with a better understanding of the case.
 Parties clarified, resolved and/or eliminated some issues. Other comments:

**CONFIDENTIAL PROGRAM EVALUATION – COUNSEL
(CONTINUED)**

Please indicate your satisfaction by rating the following statements:

- | | | | | |
|---|--|-----------------------------------|--------------------------------|---|
| 10. This process was fair to all parties. | <input type="checkbox"/> Strongly Disagree | <input type="checkbox"/> Disagree | <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly Agree |
| 11. This process allowed all to be heard. | <input type="checkbox"/> Strongly Disagree | <input type="checkbox"/> Disagree | <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly Agree |
| 12. This process offered a safe, secure setting. | <input type="checkbox"/> Strongly Disagree | <input type="checkbox"/> Disagree | <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly Agree |
| 13. I did not feel pressured by the neutral to reach agreement. | <input type="checkbox"/> Strongly Disagree | <input type="checkbox"/> Disagree | <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly Agree |
| 14. The neutral skillfully structured the process. | <input type="checkbox"/> Strongly Disagree | <input type="checkbox"/> Disagree | <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly Agree |
| 15. The neutral understood key issues. | <input type="checkbox"/> Strongly Disagree | <input type="checkbox"/> Disagree | <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly Agree |
| 16. I would use this neutral again. | <input type="checkbox"/> Strongly Disagree | <input type="checkbox"/> Disagree | <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly Agree |
| 17. I would use the ADR Program again. | <input type="checkbox"/> Strongly Disagree | <input type="checkbox"/> Disagree | <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly Agree |

We welcome any other comments or suggestions you may have regarding the neutral used in this case or the ADR Program:

THANK YOU